**2016-2017**

**Fifteen Minute-Service Permit Information**

**Definition of Fifteen Minute-Service Permits**
Fifteen Minute Service Permits are for use by representatives of non-affiliated service companies who have a need to make deliveries taking fifteen minutes or less.

**Use Limitations**
Fifteen Minute Service Permits are not for the personal use of University employees, UNC Hospital employees, or students. Use of these permits by the aforementioned will result in revocation of the permits issued to the agency. Revocation, ticketing, and impoundment may occur if a permit is found to be altered, counterfeit, and/or lost/stolen. Revocation may also occur if delivery personnel fail to abide by special event or emergency instructions. No refund will be issued if revocation occurs. It is requested that agencies develop internal controls to assure that proper security, assignment, and return procedures are instituted.

**Parking Restrictions**

**Vehicles displaying Fifteen Minute Service Permits may park in:**
1. Any marked service space (for the allotted time period listed on the sign).
2. Any unreserved, ungated parking space.
3. No Parking Area (5:00pm - 7:30am, 5-minute limit) outside of a marked space that is not designated as a “Fire lane”

**(When looking for parking, representatives should look for locations in the order listed above.)**

A delivery vehicle should never park in the following locations. Parking in these locations can result in ticketing and impoundment.
1. Disability space
2. Fire lane
3. Visitor space
4. Reserved At All Time space
5. Metered space (unless activated)
6. Any other reserved space

The Fifteen Minute Service Permit will be valid for special events, but may have additional restrictions. All delivery personnel should follow normal guidelines unless instructed to do otherwise by a member of the special event staff or other Transportation and Parking official.

**Procedures for Issuance**
1. Each request must be accompanied by written verification of need.
2. A charge of $80.00 must be paid upon the receipt of each approved permit.
3. The Parking Services Manager must approve each request.
4. Permits will be valid from August 15, 2016 through August 14, 2017
5. If a permit is lost or stolen, an affidavit must be filed through the Transportation and Parking. A charge of $25.00 may be required for each permit re-issued.
6. Permits may not be valid during “special events operations.”