

CB 1600, Public Safety Building
285 Manning Drive
University of North Carolina – Chapel Hill
Chapel Hill, NC 27599-1600

Public Safety Building Office Hours:	
Weekdays, 7:30 a.m. - 5:00 p.m.	
Important Phone Numbers (all area codes 919):	
General Information	962-3951, 3952
Police Emergencies	911
Public Safety Offices Fax	962-2572
Parking Control	962-8006
Accounts Receivable	962-5021, 7143
After-hours Parking <i>or</i>	
Special Event Information	962-3951
Parking Appeals	962-3953
Visitor Parking	962-3951
Point-to-Point Shuttle <i>and</i>	962-7867
Emergency Ride Back	(962-)"P-TO-P")
C.A.P. Information	962-3951
Emergency/Weather Hotline	843-1234
Public Safety Website www.dps.unc.edu	
Facebook: "UNC Public Safety"	
Twitter: "@UNCDCPS"	

General Statement

Traffic and parking on the campus, including property owned and leased by the University in Chapel Hill Township, Orange County, is regulated by "The Ordinance Regulating Traffic and Parking on the Campus of The University of North Carolina at Chapel Hill," adopted by the University Board of Trustees. The Ordinance is on file at the UNC - Chapel Hill Department of Public Safety and is available for inspection during business hours. The Ordinance is also available on the DPS website.

Parking

University parking areas are zoned, metered, reserved, or restricted and are marked by white lines and/or wheelstops. Parking is prohibited on campus except in lots, streets, and areas indicated in the Ordinance. Certain spaces on campus are reserved for the physically disabled, loading and unloading, bus stop zones, service vehicles, and for special use as necessary.

Visitor Parking

Visitor parking areas on the UNC campus are: the **Dogwood Deck**, on Manning Drive across from UNC Healthcare facilities; the **Raleigh Road Visitors' Lot**, on Highway NC 54, diagonally across from the School of Government; the **Swain Lot** (after 5 p.m. and weekends only), off Cameron Street adjacent to Ackland Art Museum; the **Morehead Lot**, located off Franklin Street adjacent to Morehead Planetarium, the

pus permits. To be eligible for the program, CAP registrants must commute to campus and not hold an on campus parking permit. CAP rewards all forms of alternative transportation, including walking, bicycling, transit use, Park and Ride, and ridesharing. Registration for CAP is online.

Website: www.dps.unc.edu/CAP.

Chapel Hill Transit

Chapel Hill Transit (CHT) offers comprehensive free-boarding transit service on and around UNC and within the municipal boundaries of the Towns of Chapel Hill and Carrboro. Frequent service is provided to both Town and UNC Park & Ride lots. To add convenience and safety, Next Bus technology allows commuters to find the precise location of buses in real-time. Route maps and schedules are available at the UNC Department of Public Safety, on the buses and on the Chapel Hill Transit website.

Website: www.chtransit.org
Phone: 919-969-4900.

Chapel Hill Transit Park & Ride Lots

Chapel Hill Transit provides fare-free service from the Park & Ride lots surrounding UNC-Chapel Hill's campus. The Town of Chapel Hill's Park and Ride lots include Carrboro Plaza, Eubanks Road, Jones Ferry Road and Southern Village. The UNC Park and Rides lots are 725 MLK Jr. Blvd. - Sheps Center lot (the portion signed "Park & Ride"), Chatham, Friday Center, and Hwy 54. Access to both the town and UNC Park and Ride lots is permit-only, allocated upon payment of the appropriate fee. To get additional details pick up the new Park & Ride Brochure, visit the Dept. of Public Safety in person or visit the Park & Ride portion of the Chapel Hill Transit website. There are Park & Ride lots for users of Triangle Transit too. See the information under the next heading.

Website: www.dps.unc.edu/PR

Triangle Transit and More

Triangle Transit operates bus service between Chapel Hill, Raleigh, Durham, Research Triangle Park, the area's universities and hospitals and the Raleigh Durham International Airport. Riders may pay as they board or purchase discounted passes online. There are public Park & Rides for those taking Triangle Transit to UNC from Durham, Hillsborough, Raleigh and RTP.

Website: www.gotriangle.org/prlots
Phone: 919-485-RIDE.

Ambulatory Care Lot, on Mason Farm Road, next to Columbia Street and **Rams Head Deck**, located on Ridge Rd. near the football stadium.

Visitor parking lot hours of operation are posted at the lot entrances. Rates are \$1.50 / hour. With the exception of the Rams Head Deck, employees, contract employees, and students are not eligible to park in areas designated for patients or visitors unless attending a medical appointment. Permits for employees with medical appointments may be obtained at DPS (phone 919-962-3951 and www.dps.unc.edu) or through a parking lot attendant. Parking is available in Rams Head for up to 24 hours at a time at the hourly rate.

Metered Parking

Intended for general use, metered spaces in most areas at UNC are U.S. coin (quarters only) or debit/credit card-activated weekdays, from 7:30 a.m. - 9:00 p.m. The maximum time allowed at most meters is three hours. However, short-term meters exist where the maximum activation time is thirty minutes. Metered spaces may be restricted during Special Event operations.

Disabled Visitor Parking

UNC visitors displaying a state-issued disability license plate or placard may park in any non-reserved zone parking spaces on campus or in spaces reserved for public disability parking. Disabled veteran and P.O.W. plates displayed by visitors will also be honored on campus.



Event and Conference Parking

Guest / Conference parking and the scheduling of charter buses for conferences are arranged through the Parking Services Division at 962-3951.

Any parking area may be designated as a "Public Pay Lot" for special events on campus, and a maximum fee of \$20.00 per space may be charged. Lots may also be designated as "Reserved." When so designated, such reserved areas are open only to those persons with the appropriate credentials. Signs are posted at entrances to lots reserved for special events advising of dates vehicles should be moved. Vehicles must be removed from reserved lots by 8:00 a.m. for Saturday football games and by 5:30 p.m. (in the Smith and Koury lots) or 6:00 p.m. for weeknight games, and 10:00 a.m. for weekend basketball games.

Parking may be reserved for campus events. Signs or monitors will indicate when a lot is closed to normal use. Further event parking information is available on the DPS website.

Annual Triangle Transit GoPasses are available for free to University or UNC Healthcare employees and commuting students living outside the Chapel Hill Transit service area and within Triangle Transit's service area.

Joining CAP is required and it is necessary to select "Go-Pass" from the options listed, when asked to supply a primary commute mode. These passes provide unlimited rides on all Triangle Transit and DATA (Durham Area Transit System) routes. Passes are mailed to the address provided during CAP registration. Route maps, schedules, fares, and pass prices are listed on the Triangle Transit website (www.triangletransit.org). Chapel Hill Transit operates the PX, an express transit route between Pittsboro and UNC. Free annual bus passes for this route are available. To take advantage of this, joining CAP is required and it is necessary to select "Chatham-Pittsboro Express" from the list of options, when asked to supply a primary commute mode. The Chatham Transit Network provides connectivity with this route and honors these passes.

Vanpools and Carpools

Vanpooling is a cost-effective, safe and stress-reducing commute option. The University and Hospitals offer a \$20 per month subsidy to employees and students who use Triangle Transit or PART (Piedmont Authority for Regional Transportation) vanpools. To qualify, vanpoolers must join CAP and select "Vanpool" from the list of options, when asked to supply a primary commute mode. Permanent employees who carpool and register for CAP may share a parking permit. Each person's share of the permit is automatically deducted from their paycheck on a pretax basis. Carpools with 4 or more members receive a parking permit directly from the Dept. of Public Safety's allotment and not through their Department.

Website: www.dps.unc.edu/vanpool

Finding a Rideshare Match

UNC offers two online tools for rideshare matching. Both are open to UNC staff and students. UNC's Zimride program facilitates ridesharing for one-time or daily trips. Zimride is free and offers Facebook integration to allow users to check out someone before offering or accepting a ride. In addition to daily trips, Zimride does a great job with one-time trips such as concerts or athletic events and trips home on the holidays. Those without vehicles can also share a Zipcar. The second ride-matching tool is "ShareTheRideNC," a statewide database more geared toward staff or daily commuters. Entering the database is simple and free. Within moments, the software will generate a list of potential matches.

Registration Websites: <http://zimride.unc.edu/>
and
unc.sharetheridenc.org

Permit Parking

Upon payment of the appropriate fee (see "Parking Permit Fees" section), permits may be issued to employees and students of UNC and UNC Healthcare to park in on-campus lots.

Employee Parking Permits

Permanent full or part-time employees of UNC and UNC Healthcare who desire parking permits should apply through their department's Parking Coordinator. Permanent, full-time employees of UNC or UNC Healthcare may have permit fees payroll deducted by request.

Student Parking Permits

Student parking permits are allocated based on student class status. Registration information for student permits can be found online at www.dps.unc.edu. Permits are issued to commuting students living outside a two-mile air radius of the Bell Tower or resident students living in University Housing (excluding Granville Towers). Also, no permits are issued to freshmen unless they qualify for a "hardship circumstance" (call the Student Affairs Office at 966-8300 for information).

Night Parking

The Steele and Caldwell Lots (NG3 Zone) and the Dogwood Deck are designated for employee parking on weekdays after 5:00 p.m. Those with NG3 or other valid permits for these areas may park in these lots between 7:30 a.m. and 8:00 p.m. Employees without a permit for these lots should apply for the appropriate permit to allow parking between 5:00 p.m. and 8:00 p.m. The permit is free of charge. Dogwood Deck is designated for employee parking from 5 p.m. - 7:30 a.m. and weekends. Eligible employees must display the appropriate permit.

UNC Disability Parking Permits

Disabled employees and students of UNC – Chapel Hill and UNC Healthcare wishing to park on campus must apply for a UNC Disability Permit (with physician's certification) to the Department of Public Safety. **The state issued permit alone will NOT satisfy this requirement.** The fee for the Disability Permit is the price of the primary zone. Permits are assigned to particular lots and zones and permit holders may park in their assigned space or within their assigned zone, weekdays 7:30 a.m. - 5:00 p.m.



Motorcycle Parking

Purchase of a motorcycle permit is required for any motorized two-wheeled vehicle including mopeds, motorbikes, and scooters. These vehicles are required to park in designated motorcycle or scooter parking areas as appropriate. Parking in bicycle racks is prohibited. Persons wishing to register both a car and a motorized vehicle must list all license plate numbers on the same application listing the same owner. Applicants pay full price for their car permit and a lesser price for the motorcycle permit (excluding PR zone). **NOTE:** MC permits do not "count" against any zone allocation.

Bicycles

Operators of non-motorized mopeds and bicycles are required to register their vehicles with the UNC Department of Public Safety as a deterrent to crime and an aid in identifying lost or stolen vehicles. Registration is free.

Parking Control

Parking permit regulations are enforced on campus during the following hours:

Employee and Commuting Student Areas

Weekdays, 7:30 a.m.-5 p.m.

Resident Student Areas

Mon.-Thurs., 7:30 a.m. - 9 p.m.; Fri., 7:30 a.m. - 5 p.m.

Metered Spaces

7:30 a.m. - 9 p.m. unless otherwise noted

All other parking and traffic regulations are enforced at all times unless otherwise noted.

Penalties

Penalties are assigned according to types of violations as cited by a Parking Control officer. Fines range from \$30 for a "Method of Parking" violation to \$100-\$250 for unauthorized parking in disability spaces on campus. Failure to yield to a pedestrian in an unmarked crosswalk carries a \$200 fine. It is unlawful to alter any parking permit or other device indicating eligibility to park on campus. Such permits will be confiscated without refund, and violators may lose parking privileges for one calendar year. A \$200 fine and impoundment fee will result. Permits may only be transferred to another owner through DPS. For information on fine amounts for other violations, consult the DPS website.

NOTE: The parking permit holder is responsible for all violations issued against vehicles registered to the permit. All account balances owed to DPS must be cleared prior to purchasing a permit.

Bicycle and Pedestrian Travel at UNC

Bicycle registration is required and free. Bicycle parking is available throughout the campus and is designated by the presence of bicycle racks or specifically designated parking areas. Restrictions governing bicycle parking are in effect at all times. Employees and students of UNC and UNC Healthcare are required to display (as shown below) a bicycle registration permit. Applications are found at the Department of Public Safety and on the DPS website. Failure to display the bicycle permit may result in a citation. As is true for all, pedestrians should exercise caution when travelling the campus. Drivers too, should exercise common sense and courtesy toward pedestrians. Guidelines are listed below. Additional printed information for pedestrians, cyclists and those sharing the road may be found at DPS.



Pedestrian Hotline Phonenumber 919-843-7337

Disability Access Website: <http://accessibility.unc.edu/>

Pedestrians

- Cross the street between the lines within the crosswalk.
- Do not assume drivers will stop. Having the right-of-way doesn't prevent injuries.
- Do not assume a driver has seen you. Establish eye contact before crossing.
- Watch all lanes you must cross.
- If you cross the street at a place other than a designated crosswalk or intersection, remember that the vehicle has the right-of-way.

Drivers

- Drivers **must** stop for pedestrians crossing at a crosswalk.
- Do not overtake and pass other vehicles stopped for pedestrians.
- If you are making a turn with a green light, a pedestrian crossing with the "walk" sign has the right-of-way.
- A pedestrian passing through an uncontrolled intersection has the right-of-way.
- Failure to yield to a pedestrian in a marked crosswalk is a violation of North Carolina law.

Collection of Fees

The University may arrange for the collection of unpaid UNC and UNC Healthcare student and employee debts in the following manner:

1. Debts owed by faculty and staff may be deducted from payroll checks.
2. Debts owed by students necessitates that a "hold" status be placed with the University Registrar.
3. A collection agency may collect debts from these and other parties.
4. State income taxes may be withheld.
5. Failure to pay debts or appeal within 10 calendar days of the date of the citations will result in a \$10.00 late fee assessed on each unpaid citation. Citations which are "warned" or "voided" through the appeals process during this period will not be subject to this fee.

Vehicle Impoundment & Immobilization

Any vehicle parked in violation of these regulations may be removed to a storage area. The fee for the removal constitutes a lien on the vehicle. The vehicle will not be released until all impoundment, storage, and citation fees have been paid. Impoundments which are "warned" or "voided" through the appeals process during this period will not be subject to this fee. Any vehicle parked in violation of the regulations may be immobilized by the use of a "boot."

Notice shall be prominently posted alerting the operator of potential damages to the vehicle if it is moved before having the "boot" removed. Vehicles immobilized for longer than twenty-four (24) hours shall be removed to a storage area. The operator of the vehicle will be responsible for the immobilization and / or impoundment fee, storage fees, and all citation fees prior to the removal of the "boot." This includes scooters, mopeds, motorcycles, and bicycles.

Repeat Offenses

Any vehicle cited for violations of this Ordinance with respect to parking illegally more than five times in twelve months, more than twice in 30 days, or which is determined to owe more than \$250.00 in unpaid fines is classified as a repeat offender. The Chancellor or his / her designee may cancel any parking permit issued to the person without refund of any portion of the fees paid. The vehicle's license plate number will be entered on a list of "repeat offenders." Once a vehicle is placed on this list, all future violations are subject to impoundment or immobilization (booting). A citation found to be invalid will not be counted for the purpose of this section.

The Motorist Assistance Program (M.A.P.)

M.A.P., the Motorist Assistance Program, is a cost-free service provided by the Department of Public Safety's Parking Control Division. If a vehicle in an official campus location

requires a "jump start" or if the keys are locked inside the vehicle, owners may call for assistance at 962-8006. It is allowable to use a UNC Police call-box for *M.A.P.* requests. Those leaving a disabled vehicle which may obstruct traffic or create a hazard should notify DPS at 962-8006.

Appeals

Any person cited for the violation of any portion of the Traffic and Parking Ordinance for which a civil penalty is imposed may appeal the citation and / or towing or "booting" to the Chancellor's designated Hearing Officer on the appropriate appeals form, in person at the Public Safety Building Appeals Office, in writing or via the DPS website (www.dps.unc.edu) within 10 calendar days of its issuance. If the Hearing Officer denies the appeal, the appellant may appeal, in writing, to the Chancellor within 10 calendar days of the date of the Hearing Officer's decision. The Chancellor may delegate to a committee or other body the authority to hear appeals on his/her behalf.

Adverse Weather

The essential operations of UNC and UNC Healthcare continue during all types of weather. In cases of light accumulations of winter precipitation or light frozen precipitation, transportation and parking are minimally affected at UNC. In cases of moderate to heavy snow, sleet, or ice accumulation, information regarding parking regulations on campus and changes to transit services may be found at the DPS website – www.dps.unc.edu or on the University Emergency / Adverse Weather Phone Line at 843-1234. Transit and P2P services will run if roads are safe. Motorists should tune to local radio (or UNC Travelers' Information broadcasts at 1610 AM) and local TV for adverse weather bulletins.

ALTERNATIVES TO PARKING AT UNC

All UNC students and staff benefit from our alternative transportation options and partnerships. Benefits include access to free local transit, Park & Ride lots, and access to the Zipcar program and Zimride ridesharing.

Commuter Alternative Program (CAP)

Eligible employees and commuting students who opt to join the award-winning and free Commuter Alternative Program (CAP) are eligible for environmentally and economically sound incentives including free annual bus passes, subsidies toward vanpool fees or access to Park & Ride lots. CAP participants receive additional benefits such as discounts or random prizes from local merchants and occasional on-cam-

Transportation and Parking at UNC – Chapel Hill



Parking Regulations, Parking Permit Zone Map, & Transportation Information

Last Revised – Aug. 15, 2014

UNC – Chapel Hill
 Department of Public Safety